



Founded in 1997, we are a national, not for profit, crime partnership. We assist members to detect and prevent crime, including acts of violence by sharing information across the UK.

Our main objectives are to assist in:

- The detection and prevention of crime
- Reducing the opportunity to commit crime
- Reducing members' losses caused by crime and anti-social behaviour
- Creating a "safe and secure" environment for customers and staff and to contribute to the economic viability and prosperity of the area
- Strengthening partnerships with the police, local authorities and other key agencies and organisations.

Membership Benefits are:

- Compliance training
- Access to information 24/7
- A single point of contact in your area
- Crime prevention advice and training
- Police collaboration
- Retail Crime Techniques booklet and posters
- Daily intelligence
- Monthly statistics
- Quarterly review
- Annual Key Performance Reports
- Access to RAC Connect



We are at the forefront in identifying and providing intelligence on organised crime groups, many of whom are involved in other criminal activities including drugs, firearms, trafficking and terrorism.

Our specialised team analyse information received on individuals involved in crime. We identify their methods, any associates and locations targeted which enables us to forewarn our members securely to detect and prevent crime before it happens. RAC are fully compliant with DPA 2018/GDPR and we are National Standards Accredited.

Without RAC intelligence, members would not be aware of travelling teams and their MO's which enable staff to recognise these suspects leading to deterring incidents, arrests and conviction.

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We recognised the need for instant access to intelligence, to protect staff and businesses from crime.

As a result, we launched our Secure Members Area and App powered by SentrySIS in 2020. This allows members to share information and view alerts 24/7 from mobile devices and desktops. Other features include:

- Crime Mapping** View at a glance when crimes are reported
- Dashboard** Providing the latest intelligence and statistics in a user-friendly format
- API** Connecting members systems directly to RAC avoiding double keying
- Connect** The secure chat facility



Training is essential

Our tailored training packages can be provided in house or online. The Retail Crime Techniques booklet, footage and posters are available to all members, featuring information to assist in detecting and preventing crime. If members are not aware of current trends, their premise may fall victim to crime.



Working together and sharing information is key to preventing and reducing crime.

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Collaborating in Partnership.

RAC have information sharing agreements (ISA's) with the Police Service of Northern Ireland (PSNI), Police Scotland, Cumbria Constabulary and Greater Manchester Police.



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Keeping people safe
POILEAS ALBA



We work together with police forces across the UK sharing relevant intelligence. Our ISAs with the police allow us to request details on individual/s who have been detained/arrested or charged.

We represent our members on multiple forums. This collaboration enables the voice of retailers to be heard more widely through RAC. We also work closely with business crime reduction partnerships and other agencies throughout the UK enabling vital intelligence to be shared nationally.

RAC also supported the Protection of Workers Bill (Scotland) which came into force in August 2021 making it a specific offence to assault, abuse or threaten retail staff. Our case studies were used in all Crimestoppers campaign material in Scotland.

**As a community interest company, education is integral to what we do.
We provide workshops to the wider community, including educating the younger generation on the effects of crime, investing in their future.**

RAC is committed to changing the way that retail crime is perceived by the younger generation. We attend schools to educate children on how to keep themselves and their families safe from crime. We highlight the serious consequences that shoplifting, fraud, employee theft, assault and anti-social behaviour can have on local businesses, the community, the economy as well as the serious effect it can have on their future careers. Our workshops have the added advantage of acting as a deterrent to committing crime.

RAC is equally committed to engaging with the wider community by sharing crime prevention information to town centres and BID's promoting awareness and public safety.

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Upon Joining RAC

We aim to ensure that all members will be able to demonstrate a full understanding of the legal framework under which we operate, understand their responsibilities as a member and what they should expect from membership.

The objective is for members to safely and securely use the RAC information published to detect and prevent crime in their premises and protect staff from acts of violence and antisocial behaviour.

Member Training Content

- Who are we and what we do
- What we provide and how it works
- What your responsibilities are as a member
- What you can share with us and how
 - Administration
 - Right of access
 - Secure Database/App
 - Retail Crime Techniques

The premises will benefit from a secure cloud-based intelligence gathering system to log incidents and receive immediate alerts about situations and/or individuals to be aware of.

A full overview of the system can be provided by RAC on request.

Contact:

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